



PROVIDER ALERT

Optum Idaho Program & Network Integrity (PNI): Fraud, Waste, and Abuse Prevention Training

July 1, 2021

Alert Summary: Optum is offering a Relias training session to support providers in understanding fraud, waste, abuse and related compliance and ethics topics. This alert provides training details.

Dear Provider,

Optum Idaho is committed to recovery, resiliency and person-centered care. To ensure the integrity of the behavioral health care system of Idaho, Optum has created a 35-minute comprehensive training on Program and Network Integrity (PNI) for all Network Providers in an effort to prevent potential fraud, waste and abuse in behavioral health services.

As a provider of services to Medicaid-eligible members and a vital part of the effort to prevent non-compliance, you are encouraged to take our PNI training available in Optum Idaho Relias Learning. This training covers various topics important to maintain program and network integrity and prevent potential issues in fraud, waste and abuse, including:

- Current trends—what we're doing well in Idaho
- Ins and outs of the audit review process, including common audit findings
- How to avoid common errors
- How to file corrected claims or void claims
- Ongoing resources for you as a provider

NOTE: This training can be used to fulfill the annual fraud, waste and abuse training requirements for you and your staff.

To view and sign up for the Optum Idaho Relias Learning course:

- **Login** to Relias
- **Click** on Assignments
- **Click** on Browse Elective Courses
- **Search** for: [Optum Idaho Program & Network Integrity \(PNI\): Fraud, Waste, and Abuse Prevention](#)
- **Click** the Green Enroll button

If you have questions, please contact the Optum Education and Training team at optum.idaho.education@optum.com

Thank you,
The Optum Idaho Team